



Safe Camp & Emergency Shelter
on the Nevada Cares Campus:
Service Plan & Recommendations



background

Northern Nevada Continuum of Care has seen an **875%** increase in unsheltered homelessness since 2017.



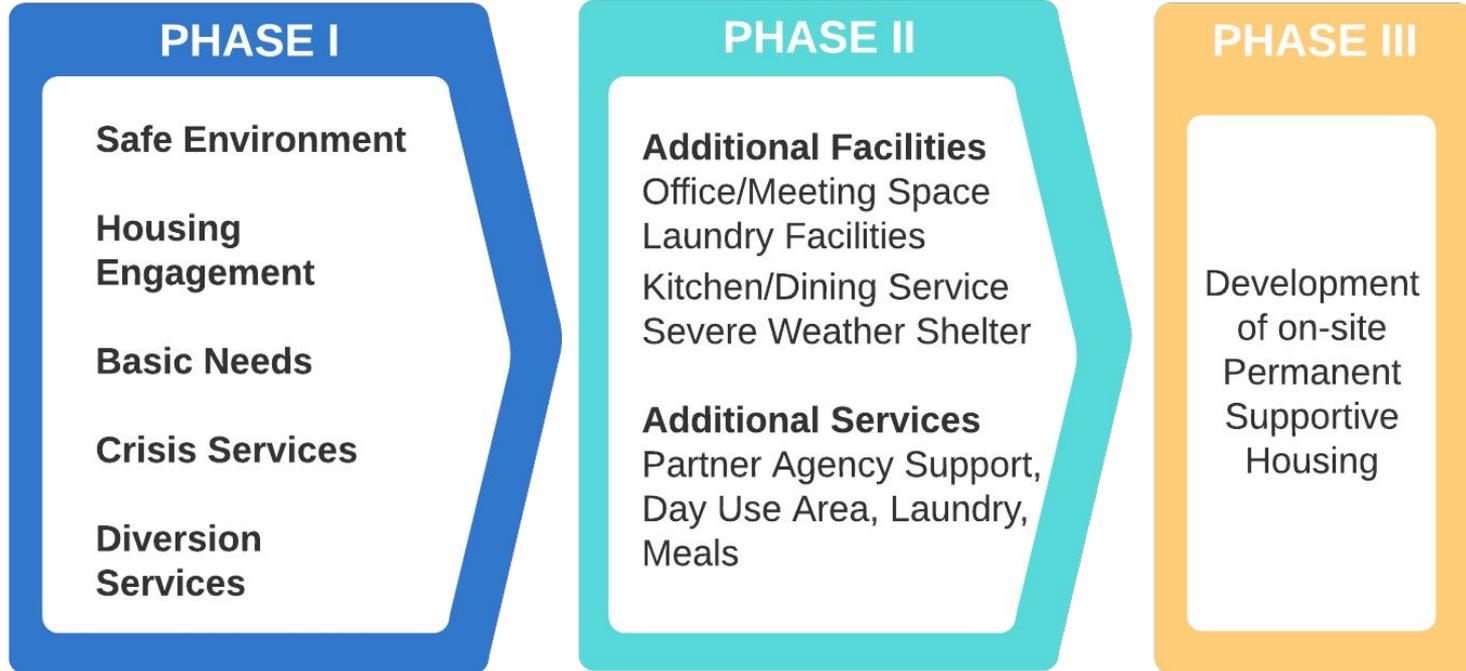
process

- Review of past efforts
- May/September site visits
- Policy & procedure development
- Meetings with leadership, program managers, frontline staff
- Interviews with unsheltered
- Three 4-hour training sessions

An aerial, black and white photograph of a large industrial or commercial facility. The central focus is a long, semi-circular building with a curved roof and several small, arched entrances. To the right of this building is a large, flat paved area, possibly a parking lot or a courtyard, with some markings and a few vehicles. In the foreground, there is a large, rectangular building with a corrugated metal roof. The background shows a sprawling industrial park with various buildings, roads, and parking lots, set against a backdrop of rolling hills under a clear sky. A semi-transparent dark grey banner is overlaid across the middle of the image, containing the text "key recommendations" in white, lowercase letters.

key recommendations

phased implementation of Cares Campus





Phase I: Core Components

- Maintain a safe environment
- Eliminate barriers to shelter
- Focus on housing
- Implement diversion services



Phase II: Develop campus amenities

- Enhance safety and security
- Meet basic needs (meals, laundry)
- Create day use area
- Meeting spaces
- Severe weather shelter



Phase III: Incorporate housing options

- Permanent supportive housing
- Bridge housing



Focus: Staffing, safety, security

- Immediate need: More staffing
- Goal: 4 staff/shift for every 100 beds
- Implement easy-to-follow expectations
- Controlled entry/exit
- Ongoing training in conflict resolution, trauma-informed care, deescalation



Focus: Housing engagement and placement

- Implement a length-of-stay policy
- Align shelter/safe camp policies
- Coordinate case management activities
- Leverage coordinated entry and other resources



Implement project performance measures

- Housing placements
- Diversion rate
- Housing retention rate
- Reduce length of stay in shelter



decision points



Shelter capacity

- Current environment is unsafe
- Goal: Four staff per 100 beds (each shift)
- Goal: Case management caseload 1:35
- Goal: Establish smaller zones



Use of additional funds

- Hire and retain quality staff
- Develop permanent supportive housing
- Flexible funds for diversion
- Support/subsidize



Next steps

- Overhaul case management process
- Implement diversion at every entry
- Establish baseline trainings
- Clarify employee expectations
- Implement a strong housing focus

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